

# Code of *Conduct* on a Page

- Provide safe, high-quality, and cost-effective medical care to our patients in accordance with the highest of professional standards
- Treat patients with dignity and respect.
- Maintain accurate medical records.
- Protect the privacy of our patients' health and financial data.
- Dispense drugs and controlled substances in accordance with state and federal laws.
- Follow all state and federal laws relating to clinical research and trials.
- Provide appropriate care to our patients who present to our emergency departments.
- Avoid employing or contracting with excluded individuals.

**1st Principle:**  
**Do what is right for our patients.**

- Avoid conflicts of interest.
- Refrain from the solicitation and acceptance of gifts.
- Protect information systems.
- Protect intellectual property.
- Maintain the accuracy and the proper retention and disposal of business records.
- Refrain from improper political activities.
- Maintain confidentiality at all times, including on social media.
- Conserve resources.

**2nd Principle:**  
**Do what is right for our organization.**

- Combat fraud, waste, and abuse.
- Bill appropriately.
- Cooperate with the government honestly, ethically, and in accordance with the law.
- Participate in business opportunities openly and honestly.
- Operate in a sustainable manner.

**4th Principle:**  
**Do what is right for our community.**

- Promote a safe and healthy work environment.
- Foster a respectful and inclusive organization free of discrimination, harassment, or violence.
- Foster a safe and healthy environment free of substance abuse.
- Do not retaliate.

**3rd Principle:**  
**Do what is right for each other.**

**Make the right call!**  
**Compliance Hotline: 800.466.0462**



*Real change lives here*